

We are dsm-firmenich

We are innovators in nutrition, health, and beauty. **We bring progress to life by combining what is essential for life, desirable for society, and sustainable for our planet. And we do this by living our values: Shaping the Future, Being a Force for Good and Owning the Outcome Together with our Customers.**

With our strong purpose and values, dsm-firmenich is committed to leading the industry by consistently providing best-in-class, safe and reliable solutions and being recognized as the trusted first choice. As a reliable and leading company, we never compromise on Safety, Quality and Compliance. At dsm-firmenich, **Quality is a key differentiator, as it is every customer's right and every employee's responsibility.**

The Executive Committee, Management and all Employees are aware and fully committed to our Quality Policy and act in accordance with the dsm-firmenich core Quality principles:

Quality Culture

- We foster a learning environment, which emphasizes that Quality and Product Protection is every customer's right and every employee's responsibility.
- We strive for operational excellence and zero defects.
- We empower our employees to identify and initiate ideas to improve our processes and to take action to protect our customers, and our planet.

Crafted With Care

- We take pride in creating, manufacturing, and delivering safe products.
- We use state-of-the-art tools and processes, supported by an effective integrated End-to-End Quality Management System.
- We ensure our products and services meet the highest standards providing ultimate satisfaction to our customers.

High Standards

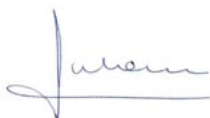
- We maintain compliance with international and local laws.
- We follow relevant market standards for Quality, Food and Feed Safety, Fraud and Defence.
- We maintain Pharmaceutical and Cosmetic good manufacturing practices (GMP) and religious business management practices (Halal, Kosher).
- We satisfy our customers' needs and expectations.

Continuous Improvement

- We value and actively seek customer feedback and use this to help us improve.
- We drive a sustainable Quality performance by establishing and monitoring measurable Quality objectives to continually improve and prevent Quality defects.
- We pursue excellence in execution.



Dimitri de Vreeze
CEO



Emmanuel Butstraen
BU President
Perfumery & Beauty



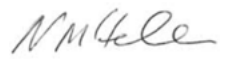
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